# BSBXCS404

# Session 5 -6 Activities

1. Create a high level overview of a 60mins training session using **one** of the following topics:
   1. Detecting phishing emails
   2. Clean Desk policy
   3. Ransomware
   4. Mobile devices policy

Within your overview, you should include information such as, target audience, included topics, recommended actions etc.

1. For the training session selected in Q1, how will you test the participants after the training session? Include 3 questions/tasks that you might include in your test.
2. Compare the incident response framework/steps between NIST, SANS and ITIL.

Discuss how the frameworks differ and why.

1. Consider the following scenarios and propose the incident escalation process. What type of incident escalation will you use and to which level.
   1. Customer database is leaked to external sources by HR staff.
   2. A user accidentally downloaded a known malware.
   3. Web server being hit by DDoS attack.
   4. A user’s workstation infected by adware, causing frequent popups.
   5. CEO’s personal details found on the dark web.